

AECC-2 Business Communication & Personality Development

UNIT – V: Internet - components; www working, browsing, searching, saving; Email - creating, receiving, reading, responding, attachments, signature, junk mail and sending messages.

Internet & www

The **Internet** is a global network of networks while the Web, also referred formally as World Wide Web (www) is collection of information which is accessed via the **Internet**.

Pls refer to <http://www.netugc.com/internet-browsing-and-searching> for net browsing and searching

E-mail

Electronic mail (email or e-mail) is a method of exchanging messages ("mail") between people using electronic devices.

CREATING/COMPOSING

1. Log in to your E-mail
2. Click the Compose Mail link.
3. Your email ID will come automatically in from field
4. Write the recipient's email address in the To field.
5. Cc or Bcc the email message by using Add Cc and Bcc functions.
6. Enter a Subject for the message you want to compose.
7. Click the Attach a file link to attach a document.
8. Now, write the body of the message.
9. Format your text as required using the menu bar above.
10. Click the Discard button if you don't wish to send the message.
11. Or else, click the Send button to shoot your email.

From Dr Parveen Ahmed Alam <ahmedparveen2003@yahoo.co.in>

To

Cc / Bcc

Subject

Regards,

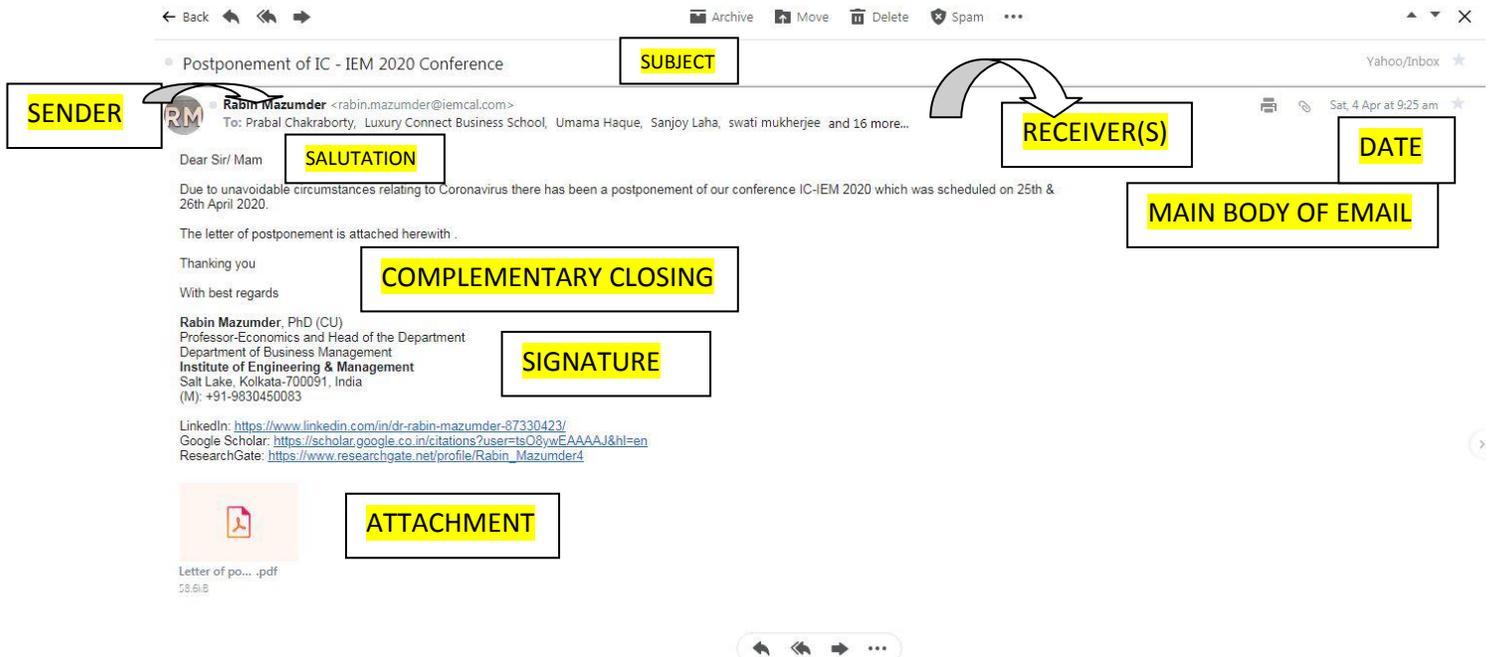
COMPLEMENTARY CLOSING

Parveen Ahmed Alam
Associate Professor
Dept of Management &
Business Administration
Aliah University

SIGNATURE



RECEIVING



RESPONDING

The image shows an email interface with several parts highlighted by yellow boxes and labeled:

- SENDER:** Dr Parveen Ahmed Alam <ahmedparveen2003@yahoo.co.in>
- RECEIVER:** To: busjournals@resjournals.com
- DATE:** Thu, 2 Apr at 10:55 pm
- PRINT:** A print icon is visible next to the date.
- SALUTATION:** Dear Prof Artusi,
- MAIN BODY OF EMAIL:** I am keen to know more about the journal. Request you to share the link of the website of the journal.
- COMPLEMENTARY CLOSING:** Regards,
- SIGNATURE:** Parveen Ahmed Alam
Associate Professor
Dept. of Management &
Business Administration
Aliah University
- ORIGINAL MESSAGE – OPENS UP ON CLICKING:** > Show original message

At the bottom of the email, there are icons for reply, reply all, forward, and a menu icon.

JUNK MAIL

Email spam, also referred to as **junk email**, is unsolicited messages sent in bulk by [email \(spamming\)](#).

The **junk mail folder** or **spam folder** is a place used to store unwanted incoming e-mail so that it stays out of a user's [inbox](#). All major e-mail clients and [webmail](#) services include junk mail folders (usually referred to as spam folders). These filtering systems help users decrease the volume of unnecessary and advertisement-based e-mail prevalent in the 21st century.